Fundamentals of Municipal Government

Newly Elected Workshops
2015 - 2016
Presenter:

BARRY M. FELDMAN, Ph.D.
Associate Director, Graduate Public Policy Program and Visiting Associate Professor of Public Policy, Trinity College

PREVIOUSLY…

• UConn Chief Operating Officer
• City Manager, West Hartford Connecticut
• City Manager, Sterling Heights, Michigan
• City Manager, Portsmouth, Ohio
Challenges of Your Position

- PERSONAL DEVELOPMENT
- COMMUNITY DEVELOPMENT
- ORGANIZATIONAL DEVELOPMENT
Personal Development

- The role of the public citizen: Citizen, Customer, Partner
- Managing legislative and administrative relations
- Understanding and developing networks
Organizational Development

- The budget and sound public management

- Understanding the growing importance of the procurement process

- Customer service – what does it mean?
Community Development

- The financial, economic, and planning realities of development
- A vision for your community: Engaging the public
- The importance of capital improvement planning
# Public Goods and Private Goods

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<th>Public goods</th>
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| Municipal Police Service | A 42 “ T.V. AT Best Buy |
Challenges of a Municipal Official

• Being an ethical leader who builds trust with people

• Enhancing the municipal organization to provide optimal public services

• Focus on bringing together citizens and municipal to enhance the public life