The Technology Foundation You Need to Comply with the Act Concerning Police Accountability

Does your town or city have the right information technology foundation to ensure your equipment functions seamlessly, securely, and compliantly?
Presenters

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• Serving towns and cities in population from 123 to 80,000 across 22 states
What we will cover

• Act Concerning Police Accountability
• 6 IT Essentials to Help You Comply
• Questions and Discussion
Act Concerning Police Accountability

• Became state law on July 31, 2020
• Mandates include requiring the use of body-worn recording equipment and dashboard cameras in each police patrol vehicle.
• Municipalities may need to purchase new equipment and upgrade existing equipment.
Act Concerning Police Accountability

Technical guidelines not only apply to the camera equipment but also to “retention of data created by such equipment and dashboard cameras and methods for safe and secure storage of such data.”

Guidelines from The Commissioner of Emergency Services and Public Protection and the Police Officer Standards and Training Council specify minimum technical specifications pertaining to:

• Technology (hardware and software)
• Storage
• Compliance (CJIS)
Act Concerning Police Accountability

Does your town or city have the right information technology foundation to ensure your equipment functions seamlessly, securely, and compliantly?
Technology Foundation Essentials to Comply

1. Storage
2. Security
3. Video Record Retention
4. Access
5. Data Backup and Disaster Recovery
6. Functionality and Compatibility
Storage

Video footage takes up much more space than text and images

• Do I pay higher rates for more storage?
• Do I delete data to make room for more footage?
• Do I even have a good option?
Storage

Cloud Hosting
• No need to buy expensive hardware
• Accessed over the internet
• Issues if internet access is spotty or want more control over footage

Onsite Servers
• More direct control over your data
• Less reliance on internet access
• Must manage and maintain servers
**Security**

Must keep sensitive and confidential video footage secure to prevent unauthorized access.

- Compliance with CJIS Security Policy.
- Establish and enforce an authentication and authorization security policy for data access.
- Role-based security and audit tracking.
- Password protected.
  - Don’t share passwords or let everyone have administrative access to applications!
- Encrypted storage.
Video Record Retention

Law requires you to retain video footage for no more than one year “except in the case where the unit knows the data is pertinent to any ongoing civil, criminal or administrative matter.”
Access

After receiving an FOIA or Open Records Request, you must be able to locate and access the correct video footage in a timely manner. A good video archiving solution will:

• Organize and structure data in ways to increase findability
• Allow you to access video footage easily and quickly
• Body Worn Camera Technical Committee recommendations:
  – Must be searchable by camera device ID, officer name, badge number, date, time, and custom searchable fields
  – Video must be in standard open format such that it can be replayed in freely available software
Data Backup

A data backup and disaster recovery solution should include:

• An onsite component to recover from small incidents (such as a server failure or power outage)
• An offsite component to recover from larger incidents (such as ransomware or a natural disaster)
• Periodic testing to ensure it works
• Storage requirement considerations – storage doubles
Functionality and Compatibility

Even if equipment meets minimum technical specifications, towns and cities may experience issues with hardware, software, and equipment not working together.

*In one city, cameras did not communicate properly with a docking station and prevented the video data from uploading properly.*

Perform an IT inventory and assessment to ensure you have the right hardware, software, equipment, and support.
CCM’s IT in a Box

CCM’s IT in a Box includes video archiving to help you comply with the Act Concerning Police Accountability.

• Unlimited offsite video storage following state records retention policies
• Fixed monthly cost
• Security and compliance with records retention schedules
• Assistance processing FOI or Open Records Requests and quickly accessing video
• Data backup archiving
Questions?

Thank you!

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